

Parent Liaison

The parent liaison serves as the primary conduit of communication between parents and the coaching staff for questions regarding coaching philosophy or team-related decisions.

In this regard the parent liaison assists the coaches in fulfilling their responsibilities for developing athlete's skills and knowledge while assisting parents with a clear channel for open dialogue with the coaching staff.

Please speak with the parent liaison (using the process outlined below) should you have questions regarding any aspect of the coaching, including, but not limited to:

(A) Coaching philosophy
team behaviour
individual (coach or athlete) behaviour
respect (team and individual)

(B) Coaching decisions
competition-related decisions
team travel decisions
discipline
training activities

(C) Parent behaviour

Communication Process:

(1) If a parent sees, hears, or senses anything associated with team activities that causes them concern, first speak with your child to see if your impression matches theirs, and if your opinion matches theirs.

If a coach sees, hears, or senses anything associated with team activities that causes them concern, they will bring it to the attention of the parent liaison (i.e., they will not communicate through the athlete). On this point there is coaches' discretion. Minor situations that can be dealt with quickly and easily should continue to be handled between the coaches and athlete/team.

(2) If (as a parent or a coach) your emotions are high, please apply the 24-hour rule to try and maintain some objectivity.

(3) Please bring your questions or concerns to the attention of the parent liaison, either by email or phone. The parent liaison will note your concerns and bring them to the attention of the coaching staff or the parent/family. If there is any documentation you wish to share, please prepare a succinct summary.

(4) The parent liaison will work with the coaching staff and parents to ensure rapid resolution of any problems.

(5) Should there be a disagreement between a parent and the coaching staff that cannot be resolved rapidly or equitably, the matter will be passed to the Alberta Ski Jumping Nordic Combined Board, who will review the matter. The coaching staff and parent(s) involved may be asked to present their concerns to the Board. The decision of the Board will be final.